





# CONTENTS

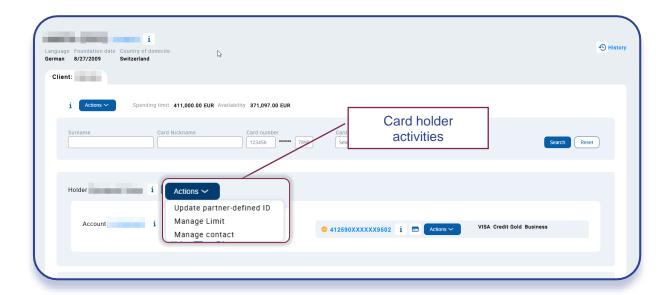
LIMIT MANAGEMENT	2
CHANGE MONTHLY LIMITS	
PERMANENT AND TEMPORARY LIMITS	2
CHECK AVAILABILITY	Ξ
WORK LIST	4
MY TASKS	
MY RECENT TASKS	4
TFAM TASKS	

### LIMIT MANAGEMENT

#### **CHANGE MONTHLY LIMITS**

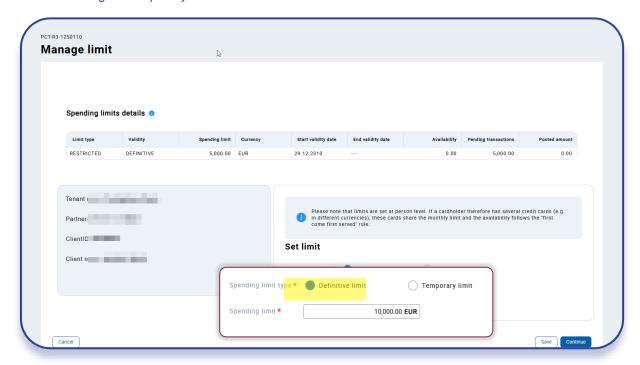
A credit card's limit is defined at card holder level. This means that if a person has several cards (e.g. in several currencies), then they each withdraw from the same limit that has been set for the card holder, with card availability following the «first come, first served» rule. The currency displayed is the same as that of the first card that was issued to the card holder. If there are different currencies, it will automatically be displayed in the company's main currency.

To change a credit card limit, click on the blue «Actions» button next to the card holder's name and then on the «Manage limit» function. To find a card holder, use the «Search Person» or the «View Customer» section. If a card holder's monthly limit has changed, this change will apply to all their credit cards.



#### PERMANENT AND TEMPORARY LIMITS

When changing a credit card limit, the user can choose to change the card holder's permanent limit as well as add or change a temporary limit.



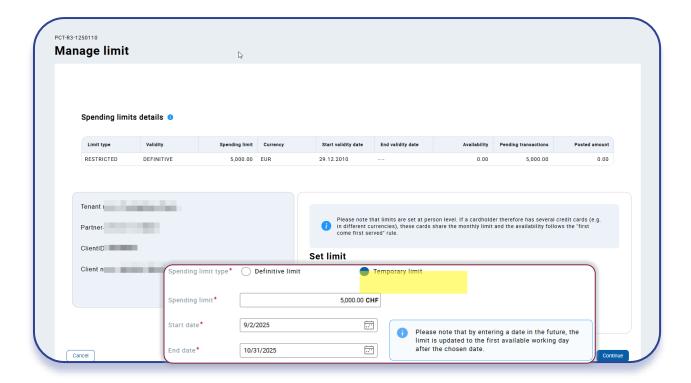
If a temporary limit is set, it will be valid for the chosen period and for a maximum of three months. The temporary limit will temporarily overlap the permanent limit.

If a new temporary limit request is entered for a certain period, it automatically overwrites the previous request, which will be cancelled.

If multiple temporary limits have been entered for the same period, the system takes the last one entered.

When the set period for the temporary limit expires, the card holder's permanent limit automatically becomes valid again.

Only limits of the company card holders can be changed.



## **CHECK AVAILABILITY**

To view the availability at credit cardholder level or the availability of a prepaid card billing unit, click on the following icon in the « Search Person » or «View Customer» section

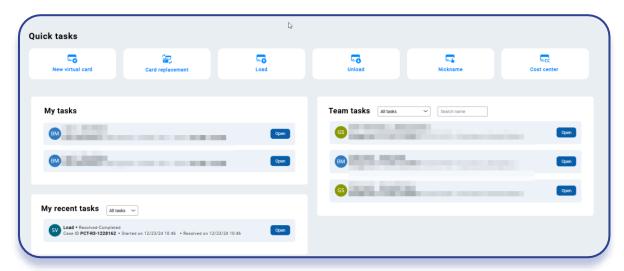






### **WORK LIST**

On the Home page, the user can find several sections which show the list of activities that have been started on the portal.



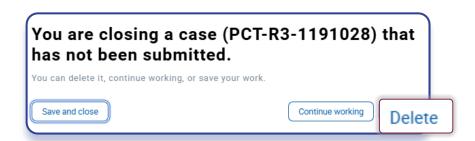
### **MY TASKS**

This is a list of activities that the user has started but not finished.

The list indicates the type of activity and the start date. To resume the task at any time, click on the «Open» button.

To conclude the task, you need to complete the process that has already been started. Once the task has been completed, it will no longer be visible in the «My tasks» list.

If you wish to cancel the task, simply reopen it, click on «Cancel» in the bottom left-hand corner, and then confirm by pressing «Delete».



### **MY RECENT TASKS**

This is the list of completed processes (which may have been completed successfully or in error). The status of the completed task is indicated in the case details above.



Resolved – completed: the process was successfully completed.

Resolved – error: the process ended in error and the request failed.

Resolved – deleted: the process was cancelled/deleted as described in the previous paragraph.

### **TEAM TASKS**

This list shows portal users' requests that require additional approval by a user in a «Supervisor» role (four-eyes principle).

If the «four-eyes principle» review method has not been set for any function, this list will be empty. If a request needs to be authorised by a Supervisor, this will be listed. Only a Supervisor user will be able to view the «Open» button in order to open the request and to either approve or reject it.

Please note that the Supervisor role (approving requests using the four-eyes principle) can only be assigned to a user by an admin user.

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Visit the page

CORNERCARD.CH/E/PCT-GUIDE

to consult the portal user manual.